



DENETİK
CERTIFICATION

ISO 10002

C E R T I F I C A T E

This is to certify that organization:

GENERALI OSIGURANJE SRBIJA a.d.o.

Vladimira Popovića 8, 11070 Novi Beograd, Republic of Serbia

has implemented and maintains an Quality management - Customer satisfaction within the scope of:

Development, contracting and sale of all types of life and non-life insurance, as well as claims handling and settlement activities

in accordance to:

ISO 10002:2018

Certificate No.: SRN3710
Date of issue: 29.04.2024.
Expiry date: 12.05.2027.
Initial Certification date: 13.05.2016.

General Manager:



This certificate is valid as long as the surveillance audits are completed and the requirements of Denetik Certification are followed.
The validity of this certificate can be checked from www.denetik.com.

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